

IMPORTANT CONTACT INFORMATION

Local advocacy services

Rights Information & Advocacy Centre Inc

480 Hargreaves Street
Bendigo Victoria 3550

Phone: 03 5443 0550

Website: <https://riac.org.au>

VALID

130 Cremorne Street
Richmond VIC 3121

Phone: 03 9416 4003

Website: <http://www.valid.org.au>

NDIS Hotline

Phone: 1800 655 570

National Disability, Abuse & Neglect Hotline

The National Disability, Abuse & Neglect Hotline is a free service for reporting the abuse & neglect of people with a disability. The hotline works with callers to find appropriate ways of dealing with those reports.

52 Pitt Street, Redfern NSW 2016

Phone: 1800 880 052

Fax: 02 9318 1372

Email: enquiries@disabilityhotline.org

Website: <http://www.disabilityhotline.org>

Translation Service

Participants from Culturally and Linguistically Diverse backgrounds may require assistance to access translation and interpreting services in order to implement the supports available in their National Disability Insurance Scheme (NDIS) Plan.

For people who need help with English

Phone: TIS National 131 450

For people with hearing or speech loss

TTY: 1800 555 677

Speak and Listen: 1800 555 727

Internet relay: <https://www.communications.gov.au/what-we-do/phone/services-people-disability/accesshub/national-relay-service>

Visit the NDIS website for more information.

<https://www.ndis.gov.au/understanding/language-interpreting-services>